

RaceJoy Live Phone Tracking How-To

- 1

Download RaceJoy: Download the RaceJoy app to your smartphone or tablet from the App Store or GooglePlay.
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Find Race: Click Featured Races to access the event you are doing. Races are listed by state.
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Set Up: Follow the prompts carefully to get set up properly for race day.

Track Me How-To

1. **Set Up Tracking:** Click PhoneTrak and follow the prompts carefully.
2. **Carry Your Phone:** Participants must carry their claimed device during the race.
3. **Click START MY RACE as you cross the START LINE:** This begins your personal race time.
4. **Replay Race Day in Buzz:** Click Buzz to review your alerts and replay cheers!

Note: You must access RaceJoy on race day to activate GPS tracking. Tracking is turned on 30 minutes prior to the race start. **Warning:** Do NOT use Wi-Fi on race day. This will cause tracking to disengage.



Track Others How-To

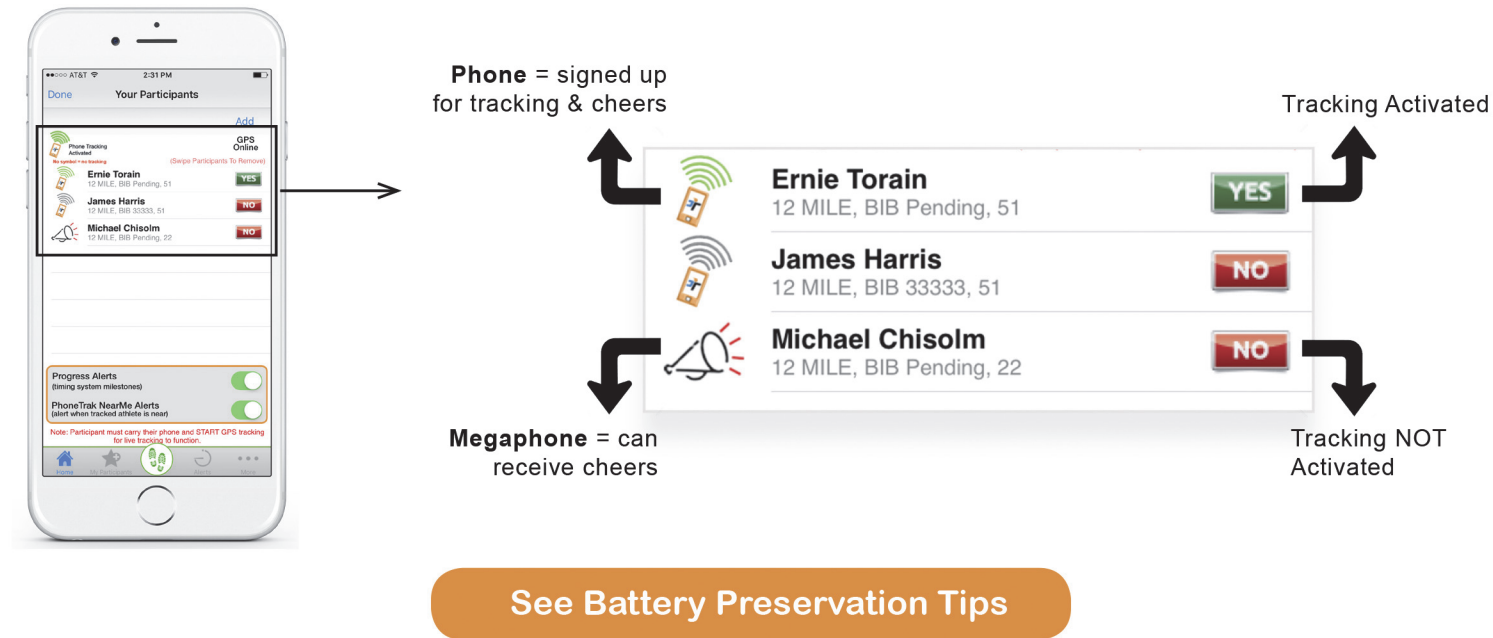
1. **Add participants** to your participants list:
 - Click on the icon on the upper corner of your screen and search for your participant.
2. **Track them in a map view:**
 - Apple Users: click the feet icon at the bottom of the screen.
 - Android Users: click the Track button at the top menu bar.
3. **Track them with GPS-based progress alerts:**
 - You will automatically receive these once you've added people to your participant list.
 - Click Buzz and then Progress Alerts to view alerts received.
 - The number of alerts vary by race and are typically sent out at every mile.
 - Make sure you have your Notifications ON and your volume up to receive alerts.



Important Notes on RaceJoy Usage for the Frederick Running Festival

- Participants running the Nt Job Challenge will need to run each course separately, and make sure to select the correct bib and course when starting out. If they intend to run the 5K and select the half, RaceJoy will not stop and record their time when they reach 5K. Same is the case if they intend to run a half and select 5K. RaceJoy will stop and record their time at the 5K mark.
- Each individual team member will be able to find their bib and select the 2 person relay course (6.55 miles) They must complete that distance in order for their time to be recorded on RaceJoy. Please ignore RaceJoy instructions for team relays as they are not applicable to our scenario.
- If you opt NOT to use RaceJoy, or you experience issues using it, you can track your mileage and time using any fitness tracker you desire and manually enter their time on the results page. There is a button at the top of the results page that you can click to submit their virtual results. RaceJoy users will have their times submitted into the official results automaticly

Live Tracking Verification



No Guarantee: RaceJoy is bringing together multiple technologies to deliver advanced tracking and interactive experiences during the race. There are many variables that affect RaceJoy's ability to function properly and there is no guarantee RaceJoy will function for a given user. Factors that may affect RaceJoy include older phone models, improper phone set up, weak cell signals in a given region, participant's use of Wi-Fi, unexpected course changes, etc. If you experience any issues, please contact us at support@racejoy.com.